

Duration: 2 ½ Hrs

E19NFHS

Marks:- 75

- Note:- 1) All questions are compulsory
2) All questions carry equal marks
3) Figures to the right indicate maximum marks.

Q.1A) State whether following statement are True Or False

(08 M)

- 1) Intra Individual conflicts occur between two individuals.
- 2) Creative people are always curious to learn new things.
- 3) Soft culture is generally seen in public sector Organization but it can be in any Type of Organization.
- 4) Power can be divided into two types, formal & informal.
- 5) Work groups are unorganized group of people.
- 6) Avoiding perceptual errors helps in decision making.
- 7) Verbal tests can be used for literate as well as illiterate people.
- 8) Yellow thinking hat represents values & benefits.

(07 M)

Q.1B) Match the Following

Column A

1. Cause of stress
2. Brain storming
3. Theory Y
4. Task Group
5. Characteristics of perceiver
6. Intelligence
7. Democratic families

Column B

- a. People by nature are not passive
- b. Working together to complete task
- c. Attitudes, Modes, Interest etc.
- d. Produce fearless child
- e. Capacity to carry abstract thinking
- f. Another popular way of idea generation
- g. Survey feedback
- h. Frustration

(15 M)

Q.2) Answer the following :-

- A) Explain Johari window .
- B) Write a note on Pre Natal Environment.

OR

- C) Explain in brief 6 thinking hats.
- D) Nature of Individual Differences, explain in brief.

(15 M)

Q.3)) Answer the following :-

- A) Define various types of teams.
- B) Why do people join groups?

OR

- C) Define politics & Explain types of Organizational Politics.
- D) Explain Types of conflicts and ways to resolve them.

(15 M)

Q.4)) Answer the following :-

- A) What are types of Organizational culture?
- B) Discuss Hertzberg's dual factor theory

OR

- C) What is stress? What are causes of job stress?
- D) Define Organizational development, what are its techniques.

(15 M)

Q.5) Write Short Notes :- (Any Three)

- A) Causes of job stress .
- B) Factors influencing learning
- C) Role of Heredity & environment
- D) Emotional quotient
- E) Introverts & Extroverts

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