

Duration :- 2.30 Hrs

U422NFH19

Maximum Marks : 75

Note : 1) All Questions are compulsory carry 15 marks each.  
2) Draw diagram wherever necessary.

**Q.1.A. State whether the following statements are true or false. (Any eight)** 08 M

- i) Negative thinking is a physical symptom of stress.
- ii) Learning is a change of behavior for better or worse.
- iii) Power has ability to bring organizational change.
- iv) Adjourning is the stage when group prepared for it's disbandment.
- v) Attitude can have a significant effects on the behavior of a person.
- vi) Conflicts are always destructive.
- vii) Motivating factors are always monetary in nature.
- viii) According to MCGregor, Theory Y assume that employees are lazy by nature.
- ix) Skill is the ability to act in a way that allows a person to perform well.
- x) Red had contributes from the chair.

**Q.1.B. Match the following (Any Seven)** 07 M

- | A                          | B                          |
|----------------------------|----------------------------|
| i) Alfer Adler's Theory    | a) Open Self               |
| ii) Johari Window          | b) Creativeness            |
| iii) Thinking              | c) Personality             |
| iv) Green Hat              | d) Friendship group        |
| v) Halo effect             | e) Mental activity         |
| vi) Member of a youth club | f) Group development       |
| vii) Five stage model      | g) Future outcomes         |
| viii) Goals                | i) Within a group conflict |
| ix) Intra group conflict   | j) positive stress         |
| x) Eustress                | k) perception              |

**Q.2. A. Define personality? Explain personality Traits important for organization.** 08 M  
**B. Explain management skills & development.** 07 M

**OR**

**C. What do you mean by perception? Explain characteristics of perception.** 08 M  
**D. Write a note on Johari Window.** 07 M

**Q.3. A. Explain types of formal & informal groups.** 08 M  
**B. Write a note on ways of resolving conflicts.** 07 M

**OR**

**C. Write note on causes of organizational politics.** 08 M  
**D. Detail note on Team effectiveness.** 07 M

**Q.4. A. What is McGregor's Theory of x & y of motivation.** 08 M  
**B. Explain types of cultures.** 07 M

**OR**

**C. Explain how to maintain organizational culture.** 08 M  
**D. Ways of motivation at workplace explain.** 07 M

**Q.5. A. Write detail note on creativity.** 08 M  
**B. Which are the organization strategies to overcome stress.** 07 M

**OR**

**Write a note on following (Any 3)** 15 M

- |                           |                                      |
|---------------------------|--------------------------------------|
| i) Machiavellianism       | ii) Distress                         |
| iii) Resistance to change | iv) Types of organizational politics |
| v) Causes of stress       |                                      |

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