

Duration: 2 1/2Hrs

Note:-

- 1) All Questions are compulsory
- 2) Figures to the right indicate maximum marks.

Q.1.A) Fill in the following blanks: (Any 8)

(8M)

- 1) Management principles are \_\_\_\_\_. (CO1,2,U&R)
  - a) Rigid b) flexible c) strong
- 2) Scientific management is explained by \_\_\_\_\_. (CO1,2,U&R)
  - a) Henry fayol b) Peter Drucker c) F.W.Taylor
- 3) Planning is \_\_\_\_\_ looking. (CO1,2,U&R)
  - a) focused b) forward c) backward
- 4) Peter Drucker popularized the concept of \_\_\_\_\_. (CO1,2,U&R)
  - a) Game theory b) Behavioural theory c) MBO
- 5) Formal organisation makes employees \_\_\_\_\_. (CO1,2,U&R)
  - a) comfortable b) accountable c) confident
- 6) Delegation is a \_\_\_\_\_ concept. (CO1,2,U&R)
  - a) narrow b) broad c) modern
- 7) \_\_\_\_\_ organisation is the oldest & the simplest form of organisation structure. (CO1,2,U&R)
  - a) line b) functional c) matrix
- 8) Leadership implies a group of \_\_\_\_\_. (CO1,2,U&R)
  - a) persons b) followers c) trainees
- 9) Co-ordination is the \_\_\_\_\_ of management. (CO1,2,U&R)
  - a) Essence b) Essentials c) Efficiency
- 10) \_\_\_\_\_ leader encourages two way communication. (CO1,2,U&R)
  - a) Autocratic b) Democratic c) situational

Q.1.B) Match the following: (Any 7) (CO1,2,U&amp;R)

(7M)

Column A	Column B
1) Control process	a) Accountable to society
2) green technology	b) Pollution control
3) Departmentation	c) Costly
4) MBO	d) Facilities personal leadership
5) Unity of command	e) Reporting to the boss
6) Bureaucratic leadership	f) pllution control
7) Managerial skills	g) Human skills
8) CSR	h) Leadership found in Government department
9) Green management	i)mthods
10) 6M's	i) establishing standards

Q.2. What are the different levels of management? (CO1,2,U&R) (15M)

OR

Q.2.A) What are the principles of scientific management? (CO1,2,U&R) (8M)

Q.2.B) Explain the main features of management. (CO1,2,U&R) (7M)

Q.3. Define planning. Explain its main features. (CO1,2,U&R) (15M)

OR

Q.3.A) Explain any four techniques of decision making. (CO1,2,U&R) (8M)

Q.3.B) Discuss MBO process. (CO1,2,U&R) (7M)

Q.4. What is departmentation? What are the factors affecting departmentation? (15M)

(CO1,2,U&R)

OR

Q.4.A) Give a clear distinction between formal & informal organisation. (8M)

(CO1,2,U&R)

Q.4.B) How would you resolve the conflicts between line & staff managers? (7M)

(CO1,2,U&R)

Q.5. Discuss Green management. What are its features & importance. (15M)

(CO1,2,U,R&App)

OR

Q.5. Short Notes: (Any 3) (CO1,2,U,R,App,AN&E) (15M)

1) CSR

2) Process of Delegation

3) Any two leadership styles

4) Control process

5) Qualities of a good leader

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