

Duration: 2 1/2 Hrs

Marks: - 75

Note:-

- 1) All Questions are compulsory
- 2) Figures to the right indicate maximum marks.

Q.1.A) Fill in the following blanks:(Any 8)

(8M)

- 1) Management brings together _____. (CO1,2,U&R)
a) 5M's, b) 6M's, c) 7M's
- 2) Modern management is explained by _____. (CO1 U&R)
a) Henry Fayol, b) F.W.Talyor, c) Mary Parker)
- 3) Planning is a _____ process. (CO1 U&R)
a) mental, b) physiscal, c) virtual
- 4) A problem well defined is _____. (CO1 U&R)
a)Half done, b)half baked, c)half solved
- 5) _____ is an evaluation of management. (CO1, 2, U,R,A&E)
a) management b)MBO, c) MIS
- 6) _____ plans have clearly defined objectives. (CO1, 2,U,R&App)
(a)Flexible, b)specific, c)standing)
- 7) Organisational structure suggests its _____. (CO1, 2, U, R)
a)framework, b)objectives, c)relationship
- 8) Line & staff organisation has _____ types of organisation sructure. (CO1, 2, U&R&App)
a)two, b)three, c)one
- 9) Control is _____ back. (CO1, 2 U&R)
a) Checking, b) looking, c) evaluating)
- 10) _____ audit critically examines the management process. (CO1, 2,U&R)
(a)Administration, b)organization, c)management)

Q.1.B) Match the following: (Any 7)(CO1, 2,U,R&App)

(7M)

Column A	Column B
1) Profession	a) Philosophy of the management
2) Mission	b) Discourage personal criticism
3) Formal organisation	c) Video conferencing
4) Levels of management	d) Rigid
5) Departmentation	e) Code of conduct
6) Directing	f) Emotional maturity
7) Leadership qualities	g) Monitor progress
8) Delphi technique	h) costly
9) Brainstorming session	i) pollution control
10) Social audit	j) Action element
	k) First line management

Q.2. Explain Henry Fayol's 14 principles of management.(CO1, 2, U,R&App) (15M)

OR

Q.2.A) Discuss the concept of POPSCORB.(CO1,2,U&R) (8M)

Q.2.B) Describe different roles of a manager.(CO1,2,U,R&App) (7M)

Q.3. Define planning & explain the essentials of a good plan.(CO1,2,U&R) (15M)

OR

Q.3.A) Discuss the main features of MBO.(CO1,2,U&R) (8M)

Q.3.B) Explain the importance of decision making.(CO1,2,U&R) (7M)

Q.4. Discuss the steps involved in the process of organising.(CO1,2,U&R) (15M)

OR

Q.4.A) How would you resolve conflicts between line & staff managers? .(CO1,2,U&R) (8M)

Q.4.B) Describe guidelines for effective delegation. .(CO1,2,U&R) (7M)

Q.5. Explain the steps involved in directing.(CO1,2,U&R&App) (15M)

OR

Q.5. Short Notes: (Any 3)(CO1,2,3,4,U,R,AN,App) (15M)

- 1) Objectives of Green Management
- 2) Management as a profession
- 3) Departmentation by geographic location
- 4) Corporate social responsibility towards society
- 5) MBO process.

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