

Q.P. Code : 22506

[Time: 2:30 Hours]

[Marks: 75]

Please check whether you have got the right question paper.
N.B: All questions are compulsory.

Q.1 A) Fill in the blanks choosing the correct alternatives. (any 8) 08

- 1) Management is -----
 - a) Tangible
 - b) Intangible
 - c) Rigid

- 2) Fayol suggested ----- of individual interest to general interest.
 - A) Combination
 - B) Linking
 - C) Subordination

- 3) Co-ordination is the ----- of management.
 - a) Essence
 - b) Focus
 - c) Center

- 4) Delegation is transfer of certain-----
 - a) Accountability
 - b) Responsibility
 - c) Risk

- 5) Control includes comparing actual performance with the ----- performance.
 - a) Calculated
 - b) Expected
 - c) Standard

- 6) Grouping of activities is called -----
 - a) Decentralization
 - b) Departmentation
 - c) Management

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- 7) Employee morale is high in ----- organization.
- Centralized
 - Decentralized
 - Matrix
- 8) Narayan Murthy co-founded -----.
- Godrej group
 - Hinduja group
 - Infosys Ltd.
- 9) Kiran Mazumdar shaw is the chairman and MD of -----.
- ICICI bank
 - Reliance Industries
 - Biocon Ltd.
- 10) ----- is the chairman of Federal Reserve system.
- Christine Lagarde
 - Janet Yellen
 - Takehiko Nakao

B) State whether the following statements are True or False (any 7)

- Management is a social process.
- Ashok Leyland is a largest supplier of vehicles.
- Anand Mahindra is the chairman of Mahindra and Mahindra Company.
- India is one of the founder members of IMF.
- Organization is unintentionally created.
- Staffing improves job satisfaction.
- Planning is economical.
- Small banks practice matrix organization.
- Co-ordination happens on its own.
- The headquarters of ADB is at New Delhi.

Q.2 a) Define management. Explain its features.

b) Discuss management as a profession.

Or

c) What are the advantages of traditional management.

d) Explain the role of Ms. Naina Lal Kidwai in the success of HSBC.

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- Q.3 a) Discuss the role of Dr. Verghese Kurien in the white revolution. 08
b) Define planning? Explain the advantages of planning. 07
OR
c) What is the contribution of Mr. Deepak Parekh to the financial sector. 08
d) Bring out the relationship between authority and responsibility 07
- Q.4 a) Describe the benefits of centralization. 08
b) What are the complaints of staff managers against the line executives? 07
OR
c) Explain the merits and demerits of formal organization. 08
d) Discuss the functions of management related to insurance. 07
- Q.5 Write short notes on : (any three) 15
a) Departmentation by process
b) Organization structure of insurance companies
c) F. W. Taylor
d) President of World Bank.
e) Matrix organization
