

Duration: 2 1/2 Hrs

Marks: - 75

Note:-

- 1) All Questions are compulsory
- 2) Figures to the right indicate maximum marks.

**Q.1.A) Fill in the blanks: (Any 8)****(8M)**

- 1) \_\_\_\_\_ model is based on the classical approach. (CO1,U)  
( Automatic Model, Custodial Model, Supportive Model, The collegial Model)
- 2) The \_\_\_\_\_ are at the base of the Pyramid needs. (CO1,AP)  
( Physiological Needs, Safety Needs, Social Needs, Esteem Needs)
- 3) \_\_\_\_\_ ability to memorize words, numbers, etc.(CO1,U)  
( Word Fluency, Memory, Numerical Ability, Spatial Ability)
- 4) Emotionally intelligent individuals are very good in their \_\_\_\_\_. (CO1,AN)  
( Personal relationship, Social relationship, World relationship, Family relationship)
- 5) Membership of prestigious groups increases the \_\_\_\_\_ people. (CO1,U)  
( Self-esteem, Ego, Status, Power)
- 6) \_\_\_\_\_ are mini cultured within an organization. (CO2,E)  
( Organization Culture, Dominant, Sub cultured, Fortrees)
- 7) \_\_\_\_\_ are an important tool of communicating organizational culture. (CO2,AP)  
( Stories, Jargon, Symbols, Rituals)
- 8) \_\_\_\_\_ means conflict within oneself. (CO2,U)  
( Intrapersonal, Interpersonal, Intergroup, Social)
- 9) Stress can be constructive or \_\_\_\_\_. (CO2,AP)  
( Threshold, Destructive, Low level, High level)
- 10) The person who are always busy comes under of \_\_\_\_\_ personality. (CO2,AN)  
( Type A, Intrapersonal, Type B, Introword)

**Q.1.B) State whether the following statements are True of False: (Any 7)****(7M)**

- 1) Low levels of stress leads to low job performance. (CO1AN)
- 2) Trauma is another extreme outcome of stress. (CO1,U)
- 3) Valence can be positive or negative. (CO1,R)
- 4) The supportive model is driven by the assumption of theory X. (CO1,E)
- 5) Leaders are generally more intelligent than the followers. (CO2,AN)
- 6) The unknown area contains things that others knows about us. (CO2,U)
- 7) Ghoda, Khokha are words that are a part of Jargon. (CO2,AN)
- 8) David McGregor proposed need Hierarchy Theory. (CO1,U)
- 9) The expectancy theory was first proposed by victor vroom. (CO1,U)
- 10) The numerical value of Valence may range from +1 to -1. (CO1,E)

**Q.2.A) What are the different models to the study of organizational behaviour?(CO1,U)****(8M)**

B) "Organization behaviour is interdisciplinary in nature". Explain. (CO1,E)

**(7M)**

OR

C) Briefly explain theory X and theory Y. (CO1,U)

**(8M)**

D) Define motivation and briefly explain Maslow's theory of motivation. (CO1,R)

**(7M)****Q.3.A) What are the characteristics of a team? What are the four stages of creating a team? (CO1,AP)****(8M)**

B) Briefly explain Goal Setting. (CO1,U)

**(7M)**

OR

C) "Johari Window" helps us to understand self and others effectively. Do you agree with this statement. (CO1,E)

**(8M)**

D) Explain cross cultural skills in brief. (CO1,U)

**(7M)**

Q.4.A) Define organizational culture and describe in detail function of organizational culture. (CO2,U) (8M)

B) Briefly explain characteristics of organizational culture. (CO2,U) (7M)

OR

C) Define a conflict. What are the sources of conflict? (CO2,R,U) (8M)

D) What is stress? Explain effects of stress. (CO2,U) (7M)

Q.5.A) Why do people resist change? Explain the nature of change.(CO2,E) (15M)

OR

Q.5. Write Short Notes On: (Any 3/5) (15M)

1) Scope of OB (CO1,U)

2) IQ (CO1,AP)

3) Cross cultural skills (CO1,U)

4) Herzberg Theory (CO1,U)

5) Time Management (CO2,U,R)