

- Note: 1) All Questions are compulsory.  
2) Figures to the right indicate full marks.

**Q.1) A) Choose the correct Alternatives (any Eight)**

(08)

1. OLX is a good example to  
a) B2B                      b) B2C                      c) C2C                      d) G2C
2. IP address stands for  
a) Interactive protocol                      b) Internet protocol  
c) Intelligent protocol                      d) Information protocol
3. The software which can be easily modified and shared is called \_\_\_\_\_.  
a) Application software                      b) System software  
c) Gaming software                      d) Open source software
4. You can open the sort dialogue box by choosing from the \_\_\_\_\_ menu.  
a) View                      b) format                      c) Tools                      d) Data
5. Mechanism to protect private networks from outside attack is  
a) Firewall                      b) antivirus                      c) digital signature                      d) formatting
6. \_\_\_\_\_ function in Excel returns the internet rate for an Annuity.  
a) IPMT                      b) RATE                      c) SUM                      d) ABS
7. \_\_\_\_\_ is basically a journal that is available on the web.  
a) Web blog                      b) M-commerce                      c) website                      d) webpage
8. Which one is not a main component of a CBIS?  
a) Hardware                      b) software                      c) Data                      d) medium
9. Digital signature assurance \_\_\_\_\_  
a) Integrity                      b) Privacy                      c) Confidentiality                      d) All of the above
10. Which of the following is not a font style?  
a) Bold                      b) Italic                      c) Regular                      d) Superscript

**Q.1) B) True/False (Any Seven)**

(07)

1. Kernel is the heart of LINUX.
2. EPS is an electronic Payment system.
3. Gmail is Google's paid email service.
4. The Smart Art option is in the Insert Menu of MS Word.
5. Bridge helps to join two otherwise separate computer networks.
6. Ctrl+S is a shortcut to save documents in MS Word.
7. Ubuntu is a paid operating System.
8. The syntax for finding the maximum value of data in Excel is =max(range).
9. Cyber vandalism means destroying or damaging the data.
10. Flipkart.com and Amazon.com are examples of digital organizations.

- Q.2) A) What are the reasons for failures of MIS? (08)  
B) Discuss the relationship of DSS with MIS. (07)

(OR)

- C) Write in detail about the digital economy and digital organization. (08)  
D) Write about major area use of IT in management. (07)

- Q.3) A) Explain in detail about the Home toolbar in MS-Word with any three options. (08)  
B) Explain RATE, PPMT and FV financial functions with proper examples. (07)

(OR)

- C) Explain the uses of MS-Word. (08)  
D) Write a short note on bulk Email Software (07)

- Q.4) A) Explain LAN, MAN, WAN in detail (08)  
B) Explain the concept of Bridges and Routers. (07)

(OR)

- C) What are the benefits and drawbacks of M-Commerce. (08)  
D) Explain different types of M-Commerce. (07)
- Q.5) A) Explain in brief about Real time, Online and batch processing systems. (08)  
B) Explain in detail about Firewall and Phishing Attack (07)

(OR)

- Q.5) Write short notes. (any three) (15)
- 1) Office Automation System.
  - 2) HUB.
  - 3) Star topology.
  - 4) EPS.
  - 5) Steps to write a professional email.

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