

DURATION: - 2½ hrs

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MARKS:- 75

Note: - (1) All questions are compulsory.
(2) Figures to the right indicate full marks
(3) Answer to each question must be on a new page

Q.1) A Choose the Correct Alternatives:- (Any 8)

CO1,2,3,4- 8M
RU

- a) A business process includes _____
a. Management process b. Technical process c. Logistic process
- b) CRM stands for _____
a. Customer Relationship Management
b. Customer Recruitment Management
c. Customer Resource Management
- c) _____ is an example of business process.
a. Invoicing b. Recruitment people c. System maintenance
- d) _____ is the ability to access data securely.
a. My Access b. Data Access c. Scalability
- e) _____ is to add a voucher.
a. Alt+2 b. Alt+D c. Alt+A d. Alt+K
- f) _____ is the ideal diagrams for visually represent the business process.
a. Flowchart b. Algorithms c. Process mapping
- g) _____ is one of the benefit of BPM
a. Agility b. Profit c. Goodwill
- h) Computerized Accounting system offers _____
a. Speed and Efficiency b. Knowledge c. Privacy
- i) _____ facilitates decision making.
a. DSS b. MIS c. EIS
- j) _____ ensures information security is to ensure data confidentiality, integrity and availability.
a. Information System b. Information Security c. Information Technology

Q1. B State Whether true or false:- (Any 7)

CO1,2,3,4- 7M
RU

- 1. Data is processed into information with the help of system.
- 2. In data warehouse, ETL stands for Extract, Transform and Load.
- 3. Tally is an accounting software.
- 4. The MIS does not support the problem identification.
- 5. ERP stands for Enterprise Recovery Planning.
- 6. Analyse is the second phase in the BPM cycle.

7. Accounting software enables minimization of frauds.
8. TPS organizes data from both external data sources and internal MIS.
9. Spreadsheet cannot be used to perform accountancy task.
10. Monthly payroll report is an example of payroll report.
- Q.2) Answer the following:-**
- a) What are the benefits of BPM? CO1R 8M
- b) Explain the concept of Total Quality management in detail. CO1U 7M
- OR**
- c) List the advantages of computer in accountancy. CO2A 8M
- d) Draw and explain Business Process Management Life Cycle. CO1E 7M
- Q.3) Answer the following:-**
- a) Differentiate Between Manual and Computerized Accounting System. CO2A 8M
- b) Explain the reports generated by MIS. CO3U 7M
- OR**
- c) Explain the features of Tally ERP 9.0. CO2U 8M
- d) What is the role of computers in accounting. CO2R 7M
- Q.4) Answer the following:-**
- a) Explain the concept of Marketing MIS. CO3U 8M
- b) What are the approaches to develop an MIS? Explain using diagram. CO3A 7M
- OR**
- c) Explain generic considerations of sourcing an accounting software. CO1U 8M
- d) What is an IT Audit? Explain advantages of IT audit. CO3U 7M
- Q5. Write short notes on:- (Any 3)** 15M
1. Reasons for failure of MIS CO3U
2. Characteristics of MIS CO3U
3. Importance of IT in Auditing CO4U
4. Stages of MIS development CO3U
5. Business Process Flow for Purchases CO1U
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