

DURATION: - 3 hrs

24305424

MARKS:- 100

Note: - (1) All questions are compulsory.

(2) Figures to the right indicate full marks

Q.1.A) **Select the most appropriate answer from the options given below:-** 10M

(Any 10)

CO1 to CO4-R&U

- 1) The concept of quality circles was introduced by \_\_\_\_\_ in Japan  
a) Jack Ma b) M.Sony c) Ishikawa Kaoru d) Peter Drucker
- 2) \_\_\_\_\_ is considered with giving orders and instructions to factory workers  
a) Routing b) Scheduling c) Dispatching d) Follow-up
- 3) In process production \_\_\_\_\_ product type is produced  
a) Few b) Several c) Single d) Multiple
- 4) TQM place emphasis on \_\_\_\_\_ approach  
a) Positive b) Defective c) Corrective d) Defect free
- 5) The international organisation standardisation is located in \_\_\_\_\_  
a) Ireland b) Switzerland c) Scotland d) England
- 6) The \_\_\_\_\_ refers to The knowledge GAP in the SERVQUAL Model  
a) Gap 3 b) Gap 4 c) Gap 2 d) Gap 1
- 7) SEBI protect the interest of \_\_\_\_\_  
a) Borrower b) Investors c) Lenders d) Depositors
- 8) \_\_\_\_\_ Is the first credit rating agency established in India  
a) RERA b) CARE c) ICRA d) CRISIL
- 9) Government securities market is also called as \_\_\_\_\_ market  
a) Equity b) Gilt – edged c) Share d. bond
- 10) A \_\_\_\_\_ option gives an investor the right to sell the underlying asset at the strike price before the expiry date  
a) Current b) Future c) Put d) Call
- 11) \_\_\_\_\_ is an investment vehicle offered by mutual funds to investors  
a) MIP b) LIC c) SIP d) LLP
- 12) Section \_\_\_\_\_ offers tax rebate to investors in mutual fund  
a) 100 b) 10D c) 88 d) 80C

B) **State whether the following statements are True or False: (Any 10)** 10M

CO1 to CO4-R&U

- 1) Batch production is a form of continuous production system
- 2) Kaizen approach was made popular by Masaaki Imai
- 3) The ISO 9000 was first published in the year 1987
- 4) Government securities market deal with chit funds
- 5) Stock brokers need not register with SEBI
- 6) Gilt – edged securities are issued by finance companies
- 7) Hedgers plays an important role in money market
- 8) Mezzanine funds involves only equity funding
- 9) There is not difference between speculators and arbitrageurs

- 10) If the issue is fully subscribed there is no liability for the underwriter
- 11) TQM believes in producing defect free goods
- 12) In India Bull speculators are known as Tejiwala
- Q.2) **Answer Any Two of the following** CO1 15M
- a) Explain the continuous production system AP
- b) Discuss the objectives of production management R
- c) Elaborate the stages in PPC R
- Q.3) **Answer Any Two of the following** CO2 15M
- a) What is quality circle? Explain its features R
- b) Describe the gaps in SERVQUAL model R
- c) State and explain the importance of TQM U
- Q.4) **Answer Any One question from the following** CO3 15M
- a) Discuss the IPO procedure R
- b) Explain the functions of SEBI U
- c) State and explain the advantages of credit rating R
- Q.5) **Answer Any One question from the following** CO4 15M
- a) What are the advantages of mutual funds U
- b) Discuss the types of derivative market U&AP
- c) Explain the importance of micro finance U
- Q.6) **Write Short Note on (Any 4)** CO1 to CO4-R&U 20M
- a) Structure of Indian financial market
- b) Productivity
- c) Types of mutual funds
- d) Dematerialisation
- e) ISO 9000 certification
- f) Functions of stock exchange

**“You can have excuses or you can have success; you can’t have both.”**