

Please check whether you have got the right question paper.

- N.B: 1. All questions are compulsory.
2. Figures to the right indicate full marks.

- Q.I **Answer any two of the following** 15
- Define and explain Organizational Behavior. What are the functions of a manager?
 - How do managers deal with workplace diversity and maintain an ethically healthy work climate.
 - "Now a days managers have to cope with globalization and maintain a positive work environment." Explain.
- Q.II **Answer any two of the following** 15
- Explain the concept of attitude and discuss the relationship between its components.
 - What is Job Satisfaction? Discuss in detail any three major job attitudes.
 - Discuss the relationship between job satisfaction, work place deviance and absenteeism.
- Q.III **Answer any two of the following** 15
- Explain the elements of motivation. Discuss Mc Gregor's theory X and theory Y.
 - Discuss the goal setting theory of motivation.
 - Write a detailed note on Equity Theory of Motivation.
- Q.IV **Answer any two of the following** 15
- Explain the behavioral theories of leadership.
 - Explain the concept of charismatic leadership. What is the dark side of charismatic leaders?
 - Define transactional and transformational leaders and explain their characteristics.
- QV **State whether the following statements are True or False with reasons (any four)** 08
- Planning involves motivating employees, directing others, selecting the most effective communication channels and resolving conflicts.
 - When a manager serves as a nerve center of internal and external information of the organization he is performing the role of a disseminator
 - The neglect response directs behavior toward leaving the organization.
 - The loyalty response includes actively and constructively attempting to improve conditions
 - Mc Clelland hypothesized that within every human being there exists a hierarchy of five needs
 - According to Herzberg's theory when primary factors are adequate people will not be dissatisfied
 - Vision is a long term strategy for attaining goal or goals
 - Contingency theory considers personal qualities and characteristics.
- b) **Complete the following statements by selecting the appropriate answers (any seven)** 07
- When the manager is responsible for motivating and directing employees he is performing a _____ role.

a) organizing	b) controlling
c) leadership	d) monitor
 - A manager who initiates and over sees new projects is performing the role of _____.

a) entrepreneur	b) monitor
c) leader	d) negotiator

