DM	) Pap	er / Subject Code: 23122 / Psych	nology of Human Behaviour at work Paper - I
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	Time:	3 hours]	Marks: 100
/ '	I Inter		
		Please check whether you	u have got the right question paper
N	<b>I.B.</b> 1)	) All questions are compulsory.	
	2	) Figures to the right indicate mark	S.
<b>~</b> 1		Complete the following statem	ents by selecting the appropriate answers 10
Q.1	Α	(any 10)	ents by selecting the appropriate answers 10
	1)		des defining goals, establishing strategy and
	-/	developing plans to coordinate a	그는 그는 것 같은 것 같아요. 집에 다섯 만에 많이 있는 것 같은 것은 것이 같이 많이
		a) Planning	b) Leading
		c) Controlling	d) Organizing
	2)		erform duties which are ceremonial and symbolic
		in nature are called	
		a) figurehead c) leader	b) monitor d) negotiator
	3)		es monitoring activities to ensure they are being
	- /		rrecting any significant deviation.
		A) Conceptual	b) Decisional
		c) Leading	d) Controlling
	4)	1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1	ements either favourable or unfavourable about
		objects people or events.	
		a) Attitudes	b) Motives
		c) Beliefs	
	5)	그는 것은 것은 것은 것은 것은 것은 것을 가지 않는 것을 얻는 것을 했다.	nt of an attitude is called ascomponent.
		a) affective c)behavioral	b) cognitive d) motivational
	6)		employees belief in the degree to which they
	ູ້	the second second of the second secon	it, competence, meaningfulness of their job and
		perceived autonomy.	
		a)Psychological empowerment	b) Organizational commitment
2	223	c) Job engagement	d) Job involvement
	S D -	전에 빠졌다. 안 안 한 것 것 것 않는 것 것 것 같아.	tance, and friendship are elements of
	and a state	need.	
		a) basic	b) social
		c) safety	d) esteem
	8)	McClelland's Theory of needs fo	A ANDRE MARKET AND A ANDRE
A. A.	E E E	a) five	b) two
	and the set	c) three	0) (wo

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	9)	is the perceived degree to which	
•		is the perceived degree to which one is treated with dignity and respect.	
		a) Distributive justice b) Interactional justice	
	10]	c) Procedural justice d) Organizational justice are better predictors of the emergence of leaders	
	1.1.	a) Benavior b) Traits c) Educational gualifications d) Following	
	11)	a) Extremely favorable a) Extremely favorable b) Extremely unfavorable	
	12)	d) Moderately favorable leadership theory states that followers make attributions of	
		or extraordinary readership abilities when they observe certain behaviors.	
		a) Charismatic b) Transactional c) Transformational d) Mentoring	
Q.1	В	State whether the following statements are True or False (any 10)	
	1)	Leading involves motivating employees, directing others, selecting the most	10
	•	chective communication channels and resolving conflicts	
	2)	When the manager is responsible for motivating and directing employees he is performing a figurehead role	
	3)	In technical role managers maintain a network of outside contact that provide	
		avois and information.	
	4)	Attitude has two components.	
	5)	The motivational component of an attitude is a description of or belief in the way things are.	
	6)	In organizational commitment an employee identifies with a particular organization and its goals and wishes to remain a member.	
	7)	Aptitude measures how long a person can maintain effort.	
	8)	Frederick Herzberg proposed the Two-Factor Theory of Needs	
	9)	The perceived fairness of the amount and allocation of rewards among	
		individuals is known as distributive justice.	
	10)	Leadership is defined as the process that account for an individual's intensity,	
		direction and persistence of effort towards attaining a goal.	
	(11)	Target is a long-term strategy for attaining goal or goals.	
	12)	Transactional leaders guide or motivate their followers in the direction of established goals by clarifying role and task requirements.	
		이 것은	
Q.2		Answer any two of the following	15
	a)	Define and the term manager and organization. Explain the various skills used by a manager in an organization.	10
	b)	"Organizational Behavior is an applied behavioral science built on the contributions from a number of behavioral disciplines". Explain.	
	c) ]	How do managers cope with globalization and maintain a positive work environment?	

Q.2

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Q.3		Answer any two of the following	15
	a)	Name the major job-related attitudes. Explain in detail any two major job-related attitudes.	
	b)	Write a detailed note on job satisfaction and explain its relationship to	
		absenteeism and turnover.	
	c)	Explain the exit-voice-loyalty-neglect model.	
Q.4		Answer any two of the following	15
	a)	Describe the three elements of motivation. Explain the theory of needs by McClelland.	
	b)	Write a detailed note on goal setting theory.	
	c)	Explain the Equity theory of motivation.	
Q.5		Answer any two of the following	15
	a)	Discuss Fred Fiedler's contingency model of leadership.	
	b)	Explain transformational leadership.	
	c)	Who is a mentor? Explain the two functions associated in a mentor and protégé relationship.	
Q.6		Write short notes on (Any four)	20
		a) Managerial roles	
		b) Job satisfaction and work place deviance	
		c) Measurement of job satisfaction	
		d) Theory X and Y	
		e) Expectancy theory of motivation	
		(f) Behavioral Theories of Leadership	

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